

# James D. Wright

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Link to multi-web page version of resume

## **EXECUTIVE SUMMARY**

Well-qualified computer technician in customizing software packages and operating systems to clients' wishes. Have outstanding skills installing enterprise operating system for large and small tasks; and maintaining web pages. **Supervisor's comments:** "If you need a keyboard to change it, James can do it."

## **SKILLS**

System Administration	Networking
Web maintenance	Technical Support
Security	Software installation
Disaster Recovery	Sox Auditing
cPanel/WHM	Parallels Plesk
Ubuntu Linux	Debian Linux
Red Hat Linux	Apache Web Server
MySQL	SQL Server

Windows XP	Excel/Word
Windows Server 2012	Exchange Server 2003
Windows Server 2008	Windows Server 2003
Exchange Server 2007	Windows 7

## **EXPERIENCE**

### **Softlayer Technologies**

*Linux and Windows 10/12 – 5/13*

- Aided customers with setup, maintenance, upgrades and downgrades through phone call and ticket support system.
- Performed various system administration duties such as performance analysis, storage management, user customization, and email administration.

### **International Risk Consultants**

*Window Server Environment 11/08-6/10*

- Administered user accounts
- Upgraded a web server to Windows 2007 and migrated the company to Exchange 2008 email program
- Managed web design contracts by overseas company

- Created interface to web-based customer databases
- Managed transfer of software licenses
- Did research for a due diligence study prior to a company purchase

**Personal Web Consultant**                      *Linux and Windows*                      07/06 – present

- Incorporating Ubuntu and Red Hat Linux to recreate ISP environments (Linux, Apache Web Server, MySQL, Perl/PHP)
- Utilizing Microsoft Visual Studio Express software to improve web pages, design packages using Yahoo's SiteBuilder

**Texas Department of Transportation**                      *Mainframe*                      11/06 – 08/07

- Used Remedy software to create and escalate problem tickets for TxDOT and Department of Public Safety
- Created scripts and macros to track supplies
- Restored user data in off hours
- Analyzed network problems with rudimentary commands (ping tracert)

**University of Houston**                      *Macintosh*                      07/06 – 05/07

- Created automation macros for Excel worksheets, with protein sequences in genes
- Added genetic database pointers to Internet genome maps

**Houston Chronicle**                      *System God*                      11/88 – 11/06

- Changed the location of every extent, of every dataset
- Designed the access architecture and maintained IP routing tables
- Established security protocols for installing operating systems and support software and granted security requests and tracked down violations
- Designed security and reporting procedures for FTP processing on mainframe, UNIX, and NT platforms; also designed logon screens for a 2200-user network
- Created specific access logons for auditing; set up and tuned input/output definitions
- Trained operators and application programmers in systems software packages
- Created Excel spreadsheet and macros to monitor availability of 2000+ disk drives
- Coded assembly language exits for systems software customization
- Customized automated job scheduling software
- Customized a system to convert over 3500 hard copy reports to online viewing
- Used and created REXX and CLIST scripts
- Developed test environment to ease conversion between circulation application releases
- Tested SOX audits and provided reports on all aspects of the system

**SOFTWARE PACKAGE EXPERIENCE**

Microsoft Office XP- Windows 98	SMS – RMF - CICS – HSM
Suse Linux 9.2 - Solaris 8	TLMS - PK-ZIP
C++ - JAVA	Dispatch - VPS
Syncsort Backup Suite	Omegamon – Scheduler
IBM Red Hat Linux	TSO – ISPF

IBM Enterprise Servers

Assembly Language  
Dreamweaver & Fireworks MX  
Apache Web Server  
Easytrieve - HP PCL  
IBM OS/390 - JES2 - SMF  
Syncsort - Top Secret

Jobtrac – Upstream  
ACC/SRS - JHS - X/PTR  
Roll Systems  
Sysview – Opera  
FDR/ABR/DSF/CPK  
StorageTek Tape Systems  
StorageTek RAID and Tape  
Roll Systems Paper Feed Subsystems

**EDUCATION**

**Chemical Engineering**

University of Houston

**CERTIFICATION**

RedHat Linux System Administration Course  
60 hours of computer-based courses on UNIX administration